

7 July 2020

IMPORTANT UPDATE FOR RESIDENTS AND FAMILIES OF UNITING AGEWELL PRESTON COMMUNITY

Following on from our communication with you on Sunday 5 July, we have this afternoon received confirmation that the staff member who is a close contact of someone who had tested positive to COVID-19 on Saturday 4 July, has now themselves tested positive.

We know this is not the outcome we had all hoped for, however we have prepared for this possibility.

The staff member is in home isolation, together with the other staff members within the Ross wing with whom they had close contact across the three shifts worked last week. One of those staff has already received a negative test result. Three more test results are pending. All affected staff are being provided with support by Uniting AgeWell.

It is important to reiterate that none of these staff members have had extended direct contact with any residents and they did not work across other wings of the facility.

No staff or residents are exhibiting any cold or flu-like symptoms.

We have notified the Department of Health and the Victorian Department of Health and Human Services Public Health Unit. They advise that the COVID-19 risk to residents and other staff is very low. Notwithstanding, the Public Health Unit will undertake contact tracing and we will continue with the additional precautionary measures we put in place on the weekend, that is:

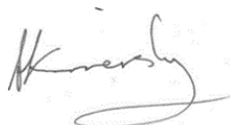
- Extra hygiene cleans daily (deep cleans were conducted on Saturday 4 and Sunday 5 July)
- All residents in the Ross wing will remain in their rooms pending test results
- The use of PPE as required
- Extra staff allocated to support residents and monitoring residents' health and wellbeing
- No visitors permitted

Our full focus is on keeping residents and staff at Preston Community safe and well and supported. We will continue to keep you fully informed.

If you have any queries regarding the wellbeing of your loved one, please contact Residential Services Manager Prudence Hart directly on: 0429 385 353.

Thank you for your continued trust in our team and for your support and understanding.

Yours sincerely



Andrew Kinnersly
Chief Executive Officer – Uniting AgeWell