

Home Care winter promotion 2017

Terms and Conditions



1. The Uniting AgeWell Home Care Services Winter 2017 promotion commences on 10 July and concludes on 31 August 2017 inclusive.
2. To be eligible to receive the offer, an individual must commence receiving a community service (as specified in Clause 3 below) from Uniting AgeWell prior to 31 August 2017.
3. The offer applies to new clients signing up for the following community services through Uniting AgeWell between 10 July and 31 August 2017:
 - › Home Care Package (HCP)
 - › Private/Full Fee Paying Home Care Services
 - › Commonwealth Home Support Programme

4. This offer is not payable in cash. It is only available by way of provision of home or personal care services through Uniting AgeWell as outlined in these Terms and Conditions.
5. If an individual commences as a Home Care Package (HCP) client with Uniting AgeWell, their budget will be credited \$250 in the first invoice period towards a regular service in line with HCP guidelines.
6. If an individual does not have a Home Care Package, but wants to commence home care services as a full fee paying client, the offer only applies to home or personal care services.

The individual will receive one hour of home care or personal care per week from Uniting AgeWell, until five hours of care over a five week period is achieved (the equivalent total value of the \$250 service bonus). However, to receive this, the individual must purchase and pay for a minimum of one hour of services from Uniting AgeWell per week, effectively purchasing one hour of service as a minimum and receiving the bonus one hour of service from Uniting AgeWell. To receive the full benefit of this offer, services must be delivered by Uniting AgeWell over five consecutive weeks.

If, for whatever reason, an individual chooses to discontinue receiving services from Uniting AgeWell within the five week period, this offer will become void and there will be a nil balance of service bonus hours owed.

7. If the individual is signing on to receive Commonwealth Home Support Programme (CHSP) services, the \$250 service bonus is only available for limited services, specifically for home and/or personal care provided by Uniting AgeWell. Services cannot be brokered out to another provider. However, to receive the service bonus, the individual must purchase a minimum of one hour of home or personal care services from Uniting AgeWell per week, effectively purchasing one hour of service as a minimum and receiving the bonus one hour of service from Uniting AgeWell. To receive the full benefit of this offer, services must be delivered by Uniting AgeWell over five consecutive weeks.

If, for whatever reason, an individual chooses to discontinue receiving services from Uniting AgeWell within the five week period, this offer will become void and there will be a nil balance of service bonus hours owed.

8. Enquiries regarding this offer can be directed to your nearest Uniting AgeWell Home Care Service Centre or call **1300 783 435**.