

1 July 2020

## COVID-19 UPDATE

### STAGE 3 STAY AT HOME RESTRICTIONS APPLY TO KINGSVILLE COMMUNITY

With the increase in COVID-19 case numbers and to help reduce the risk of further transmission, Premier Daniel Andrews yesterday announced the Victorian Government's decision to apply **Stage 3 Stay at Home** restrictions for a period of four weeks in 10 postcode areas, affecting 37 suburbs concentrated in Melbourne's inner west and northern suburbs. One of the affected suburbs is Kingsville

As a result, **no visitors** will be permitted to enter Uniting AgeWell's Kingsville Community and Amarco Apartments from **8pm, Wednesday 1 July until 29 July** when the Victorian Government expects to lift the Stage 3 Stay at Home restrictions.

Exemptions to the exclusion will only be granted in exceptional circumstances, such as compassionate, end-of-life or assistance visits (where you are assisting with care delivery).

If seeking an exemption, we ask that you contact the Kingsville Community Residential Services Manager via telephone ahead of any requested visit.

We know that visitor restrictions create anxiety and concern and we fully appreciate and respect the strong emotional bonds and important role families and friends play in the lives of residents.

Please be assured that we will continue to facilitate regular communication with your loved one via phone, Skype, Facetime, Zoom, letters, etc. If you need assistance to connect, don't hesitate to contact the Kingsville team. Additionally, the team will keep families well informed through regular updates and conversations.

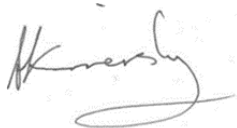
The increased in-house lifestyle programs and the range of individual and small group activities at Kingsville will also continue as will the extra care and support for residents to help reduce feelings of anxiety and social isolation. Our chaplain is also providing pastoral care support.

We will continue to do everything we can to ensure the health, safety and wellbeing of our residents and actively monitor the COVID-19 situation and notify you of any changes.

If at any time you are concerned about the wellbeing of your loved one, please don't hesitate to call the Residential Services Manager.

Thank you for your ongoing understanding and cooperation.

Yours sincerely



**Andrew Kinnersly**  
**Chief Executive Officer**  
**Uniting AgeWell**