

## Visitor restrictions continue to apply to residential aged care facilities in Victoria

The Premier of Victoria Daniel Andrews has today announced a further seven day extension to the current restrictions. As a result, the State Government directives for aged care facilities will remain in place until 11.59pm on Tuesday, 27 July 2021.

Unfortunately, that means visitors are still not permitted to enter residential aged care, with the exception of allowable exemptions in relation to compassionate, end-of-life or assistance visits.

We know this is extremely disappointing news for residents, their families and friends.

We also understand how important social connection with family and friends is for resident health and wellbeing, and we will continue to do everything we possibly can to help you maintain that connection with your loved one.

If at any time you have any queries or concerns about resident wellbeing, please do not hesitate to contact your local Residential Services Manager or a member of the care team.

I will continue to keep you informed regarding changes to visitor restrictions and truly hope we can welcome you back very soon.

Yours sincerely

**Andrew Kinnersly Chief Executive Officer**